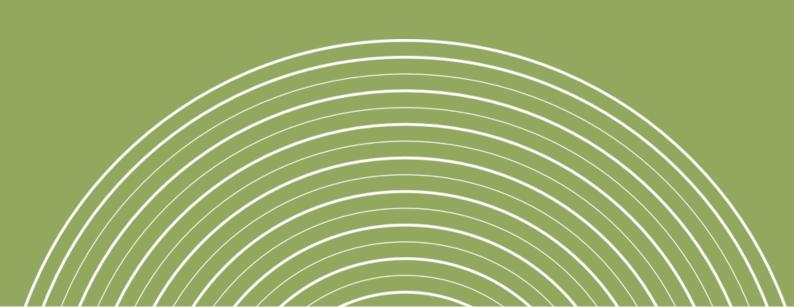


Website's
Terms and
Conditions
&
Privacy Policy





# African Circular Economy Network – Website's Terms and Conditions and Privacy Policy

ACEN joins circular economy practitioners who are committed to build a restorative African economy that generates well-being and prosperity inclusive of all its people through new forms of economic production and consumption, which maintain and regenerate its environmental resources. <a href="https://www.acen.africa">www.acen.africa</a>

Authors	Version Control
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Reviewers	
Katharina Gihring	Version 1 (06/04/2024)



#### **Terms and Conditions**

#### 1 Introduction

1.1. Welcome to the African Circular Economy Network (ACEN) website. These terms and conditions govern your use of our website. By accessing and using this website, you agree to comply with and be bound by these terms and conditions. 1.2. The term "ACEN" or "us" or "we" refers to the owner of the website whose registered office is African Circular Economy Network 294 Plover Crescent Brettenwood Coastal Estate Ballito Kwazulu Natal 4390 South Africa. The term "you" refers to the user or viewer of our website.

### 2 Intellectual Property

- 2.1. This website contains material which is owned by or licensed to ACEN. This material includes, but is not limited to, the design, layout, look, appearance, and graphics. Reproduction is prohibited without prior written consent.
- 2.2. All trademarks reproduced on this website, which are not the property of, or licensed to the operator, are acknowledged on the website.

# 3 User Responsibility

3.1. Your use of this website is subject to the laws and regulations applicable in South Africa. Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.

# 4 Account Creation and Security

4.1. If you are provided with account information, it is your responsibility to maintain the confidentiality of your account and password and for restricting access to your computer. You agree to accept responsibility for all activities that occur under your account.



# 5 Prohibited Activities

5.1. You are prohibited from using this website for any unlawful purpose or in any way that could damage, disable, overburden, or impair the website.

#### 6 Termination of Accounts

6.1. ACEN reserves the right to terminate or suspend your access to the website for any reason, including violation of these terms and conditions.

## 7 Dispute Resolution

7.1. Any disputes arising out of your use of this website shall be subject to the jurisdiction of the courts of South Africa.

# 8 Limitation of Liability

8.1. ACEN shall not be liable for any direct, indirect, incidental, special, or consequential damages resulting from the use or inability to use the website.

# 9 Governing Law

9.1. These terms and conditions shall be governed by and construed in accordance with the laws of South Africa.

# 10 Changes to Terms

10.1. ACEN may revise these terms and conditions at any time without notice. By using this website, you agree to be bound by the current version of these terms and conditions.

#### 11 Miscellaneous

11.1. Any additional terms or conditions not explicitly covered herein shall be determined by ACEN at its discretion.

#### 12 Contact us



12.1. If you have any general questions about the site or the information we collect about you and how we use it, you can contact us at <a href="mailto:info@acen.africa">info@acen.africa</a>.



# **Privacy Policy**

This Privacy Policy outlines African Circular Economy Network's practices concerning information collected from users accessing our platform ("Site") or sharing personal information with us (collectively: "Users").

Responsible authority within the meaning of data protection laws in South Africa. User Rights You may request:

- Access your stored personal information and receive confirmation if it's being processed, along with additional details.
- Get a structured, commonly used, and machine-readable copy of any personal information you provide to us.
- If you believe that any of your personal information under our control is incorrect, you have the right to request us to rectify it.
- To request the removal of your personal information, please submit a request for erasure via our contact form.
- If you do not want us to process your personal information, you have the right to object.
- Please note that you have the right to request that we restrict the processing of your personal information.
- If you need to file a complaint, you can do so by contacting a supervisory authority who will be able to assist you with the process. It's important to ensure that your complaint is properly documented in order to facilitate a swift resolution to your issue.

Please note that these rights are not absolute and may be subject to our legitimate interests and regulatory requirements.

If you wish to exercise any of the above rights or receive more information, please contact us at <a href="mailto:info@acen.africa">info@acen.africa</a>.

We understand the importance of your personal information, and we are committed to retaining it only for as long as necessary to provide you with our services, comply with legal requirements, settle disputes, and enforce policies. The retention periods will depend on the type of information collected, its purpose, and the applicable legal obligations. We are also required by regulations to maintain records that include your



personal data, account opening documents, communications, and other necessary information.

We may rectify, replenish, or remove incomplete or inaccurate information at any time and at our discretion.

Grounds for data collection processing of your personal information is necessary for the performance of our contractual obligations, protecting our legitimate interests, and complying with legal and financial regulatory obligations.

When you use the Site, you consent to the collection, storage, use, disclosure, and other uses of your Personal Information as described in this Privacy Policy.

We encourage Users to carefully read the Privacy Policy to make informed decisions.

#### What information do we collect?

When you register as a user on our site, to receive our emails, or to attend our events, we collect the necessary personal information to provide those services. Typically, we ask for your name, surname, job title, email address, mobile number and the organization you work for.

#### How do we receive information about you?

We receive your Personal Information from various sources:

- When you voluntarily provide us with your personal details to register on our Site.
- When you use or access our Site in connection with our services e.g., becoming a member of ACEN.

#### How is the information used? With whom do we share the information?

We use your personal information to personalize our services, improve your website experience, and send newsletters. We may share data with contractors who work on our behalf, ensuring data protection and security standards.

#### **Cookies Are Used By Us And Our Trusted Partners**

Cookies are used for various purposes, including efficient navigation, feature activation, preference storage, and compiling statistical data. The Site uses session cookies, persistent cookies, and third-party cookies. Cookies do not contain personally



identifying information, but the Personal Information we store may be linked to information obtained from cookies.

# Use of Script Libraries (Google Web Fonts) and third party collection of information

To present our content uniformly across browsers, we use script libraries like Google Web Fonts. These are transferred to your browser's cache, and the privacy policy of Google, the library operator, can be found at <a href="https://www.google.com/policies/privacy">https://www.google.com/policies/privacy</a>.

Third-party collection of Information our policy addresses the use and disclosure of information we collect. Different rules may apply to information disclosed to other internet parties or sites. This Privacy Policy doesn't apply to companies we don't control or individuals we don't manage.

#### **Sharing of information**

Safeguarding your information while we implement and maintain site and information security, we cannot be responsible for unauthorized access or abuse. We make no warranty, express or implied, that we will prevent such access.

We may use your Personal Information for promotional materials about our services. You can opt out of further marketing offers. Even if you unsubscribe from marketing emails, important communications may be sent without opt-out options.

This Site is not designed for or directed at children. We don't knowingly collect Personal Information from minors. If a parent becomes aware of unauthorized Personal Information disclosure, contact us at <a href="mailto:info@acen.africa">info@acen.africa</a>.

#### **Changes to Privacy Policy**

This Privacy Policy may be updated or revised periodically. In such cases, your continued use of our services after being notified of any amendments will indicate your acknowledgment, consent, and agreement to be bound by the new terms. The last modification was made on 2024/02/16.